

Government of Nepal

100-Point Governance Reform Action Plan

Approved by the Council of Ministers
2082 Chaitra 13 (March 27, 2026)

English Translation (Unabridged)

The Government of Nepal expresses heartfelt tribute to all the martyrs who sacrificed their lives during the Gen-Z movement of Bhadra 23 and 24, 2082, and various subsequent movements. The government also wishes speedy recovery to all the injured.

The government extends sincere gratitude and appreciation to the entire Nepali people for electing the Rastriya Swatantra Party with an overwhelming mandate in the general elections held on Falgun 21, 2082, and entrusting it with the significant responsibility of governing the nation.

(A) Shared Commitment, Coordination, and Public Trust

- Express heartfelt gratitude to the then government led by Sushila Kaki, the Election Commission, security agencies, civil servants, media personnel, and all voters for their contribution to successfully conducting the general elections of Falgun 21, 2082 in a clean, fair, and free environment.
- To make the government's overall performance results-oriented, effective, measurable, and accountable — and to transform it into a framework that brings direct improvement to citizens' lives — implement **Delivery-Based Governance**. For this, each ministry shall prepare an action plan within **7 days** listing the top 10 tasks, their timelines, responsible officers, and key performance indicators, and proceed to implementation. Monthly progress of these tasks shall be presented to the Office of the Prime Minister and Council of Ministers (OPMCM), which shall ensure regular monitoring, evaluation, and public reporting through that office.
- To institutionally implement the mandate expressed through elections — upholding the fundamental spirit of Nepal's Constitution and strengthening the democratic system — synthesize actionable items from the manifestos, pledges, and commitment documents of all political parties that participated in the elections, and prepare a "**National Commitment**" document establishing shared government ownership. Align this commitment with annual policies, programs, budgets, and reform agendas, and immediately establish the necessary structure under OPMCM to assign responsibility and begin implementation.

4. To build national consensus on long-term political and institutional reform, including constitutional amendment on the electoral system and other matters, OPMCM shall form a task force within **7 days** to prepare a "**Constitutional Amendment Discussion Paper**", making the process participatory, transparent, and evidence-based.
5. Formally acknowledge the injustice, discrimination, and denial of opportunity inflicted upon Dalit and historically marginalized communities by the state, society, and policy structures. To lay the foundation for social justice, inclusive restoration, and historical reconciliation, declare a reform-oriented program with a formal state apology within **15 days**.
6. Launch a unified initiative for justice, restoration, and rebuilding of trust for families and citizens affected during the Gen-Z movement of Bhadra 23 and 24, 2082. Under this initiative: compile and verify data on martyrs' families and the injured; ensure dignified restoration, livelihood security, and social protection; and within **100 days**, implement a coordinated package including employment opportunities (in government, public, and private sectors based on eligibility), skills development, psychosocial counseling, and restoration assistance. Based on the report of the Gauribahhadur Kaki Commission formed to investigate the incidents, immediately advance investigation, prosecution, and legal action against the guilty parties and individuals under prevailing law.
7. Form a high-level investigation committee within **one week** to ascertain the truth of the incident of Bhadra 24, 2082. The committee shall be tasked with collecting all details related to the incident, analyzing the events, identifying responsible parties, and submitting its report within a specified timeframe. Further action shall be taken based on the committee's recommendations.
8. To address the problem of various commission reports remaining confined to archives with weak implementation, initiate the necessary legal, administrative, and prosecution processes within **30 days** to implement the recommendations of relevant reports.

(B) Administrative Reform, Restructuring, and Austerity

9. To address the problem of an excessively large number of ministries driving up recurrent expenditure, amend the existing Government of Nepal (Division of Work) Rules within **30 days** — including the decision to reduce the number of ministries — to reduce and maintain the number of federal ministries at **17**. In the context of reviewing the number of ministries, where existing posts currently in place also need to be managed, promotion management shall be arranged so as not to affect service delivery. To prepare a Transition Roadmap for service continuity, managing human resources, budgets, and programs, establish a "**Restructuring Management Secretariat**" at OPMCM.
10. To end delays, complexity, and inefficiency in service delivery caused by duplication and unnecessary processes, all public bodies shall conduct comprehensive reviews of their existing procedures, eliminate unnecessary and duplicate processes, limit multi-approval tiers in decision-making to a maximum of **three levels**, and through **Business Process Re-engineering (BPR)**, prepare/amend necessary procedures, standards, and monitoring systems within **30 days** to make all service delivery simple, fast, and results-oriented. Where legal provisions are needed, prepare draft legislation within the same period.
11. Form a high-level task force — comprising representatives from OPMCM, Ministry of Finance, Ministry of Industry/Commerce/Supply, and Ministry of Federal Affairs and General Administration — to conduct an overall evaluation of unproductive boards, committees, projects, and institutional structures under the Government of Nepal that have overlapping mandates or create unnecessary financial burden, and to abolish, merge, or restructure them. The task force shall submit its report with clear recommendations within **one month**.

12. Make public administration completely free from political interference — impartial, neutral, and accountable to citizens. To this end, make it mandatory for all civil servants, teachers, professors, and public servants to perform duties free from direct or indirect affiliation with any party, group, or interest center, with strict departmental action under prevailing law for violations. Abolish **party-affiliated trade unions** in public administration, thereby ending unwanted interference and informal pressure, and making the decision-making process and service delivery effective. Prepare the necessary legal provisions, particularly the **Federal Civil Service Bill**, within **45 days**.

13. Implement the Employee Code of Conduct strictly to reform tendencies of corruption, negligence, and unfriendly behavior toward service seekers, making the workforce accountable, service-oriented, people-friendly, and exemplary. Additionally, ensure that employees maintain professional dignity, remain impartial and neutral, and work in an environment dedicated to effective implementation of government decisions.

14. Prepare and approve national standards for Organization and Management (O&M) surveys for federal, provincial, and local levels within **15 days**.

15. Arrange for teachers' seniority roster (Sit-Roll) and post-retirement service benefits to be managed by the provincial education ministry starting from the next fiscal year.

16. To link employee performance to results, all public bodies/offices shall prepare objective performance indicators for each position's job description within **45 days**. To end the practice of treating good and poor performers equally due to weak performance evaluation, implement a **performance-linked accountability and review system** within **90 days**.

17. To certify the quality of public services and incentivize excellent-performing bodies, the Ministry of Federal Affairs and General Administration shall prepare quality certification standards for services provided by local levels within **45 days**.

18. The Ministry of Urban Development shall formulate minimum standards for government office physical infrastructure and standard layout within **two months**, and begin implementation within **100 days**.

19. The Ministry of Federal Affairs and General Administration shall prepare the architecture for a **Personnel Management Information System (PMIS)** within **three months** to create updated digital profiles for all employees, making appointments, postings, transfers, training, promotions, and retirement automated and predictable.

(C) Public Service Delivery and Grievance Management

20. To end the situation where citizens must visit multiple offices, endure procedural hassles, and bear excessive time and cost for government services — operate **Citizen Service Centers** in major cities under an agencification model. Such centers shall operate a minimum of **12 hours daily**.

21. To provide fast, easy, and intermediary-free services to citizens: operate all services provided by district administration offices — citizenship, passports, national identity cards, and all other services — through digital and integrated systems. Immediately enable citizenship copies and passport services from **any district administration office**; implement digital recommendation systems from the ward level; make the **National Identity Card** the mandatory single identity system; and make all service processes **faceless, time-bound, and trackable**.

22. All offices shall submit lists of front-desk staff and their training needs to the Ministry of Federal Affairs and General Administration within **15 days** so that training on all services available from the office can be provided. The Ministry shall coordinate with relevant training providers and arrange required training within **6 months**, and continue this process regularly thereafter.

23. To make all public service processes digital, trackable, and transparent, each office shall conduct a **Time and Motion** study within **one month** and prepare an office restructuring plan.

24. To address citizens' complaints, suggestions, and service requests across the country quickly, effectively, and in a results-oriented manner, operate a **24-hour National Citizen Assistance and Grievance Management System**. Establish multi-channel access through phone, mobile app, portal, and social media for filing grievances.

25. Upgrade the **Hello Sarkar** system and develop it as a citizen dialogue platform. Through an integrated dashboard, coordinate directly with all ministries and monitor grievance resolution progress in **real-time**.

26. Deliver services such as passports, citizenship, and driving licenses to citizens in a fast, easy, and intermediary-free manner within **predictable time**. Transform all service processes to be **faceless, time-bound**, and digital.

27. To make government services available at citizens' doorsteps, modernize the postal service and develop it as a **"Government Courier Service"**, through which passports, citizenship copies, licenses, and other government documents/materials shall be delivered directly to citizens' homes. This system shall be operational within **100 days**.

(D) Digital Governance, Data Governance, and Communications

28. To make public service delivery fast, transparent, paperless, and interconnected, strengthen and make the existing **GIOMS system** user-friendly across all government bodies at federal, provincial, and local levels within **100 days**.

29. Implement **auto-fill** functionality within **60 days** in relevant offices' systems so that personal details already held by the government (e.g., name/address when entering citizenship number) need not be asked again. Once a citizen provides their details (e.g., citizenship number) to the government, ensure that other government agencies use the same data.

30. Make government apps and portals simple enough for persons with disabilities and citizens with low technical knowledge to use, completing this within **100 days**.

31. To simplify the online application system, enable application through the **Nagarik App**. When applying through the Nagarik App, the app shall fill forms using information locally stored on the individual's phone or obtained from other systems. The Nagarik App shall **not centrally store data**. Enable applications for police reports, passports, and driving licenses through this system within **45 days**.

32. Where physical presence is required to receive an applied-for service, implement an **appointment system** allowing citizens to choose their preferred date and time from available slots, and deliver services through Citizen Service Centers or government offices accordingly. Complete this within **three months**.

33. Replace the current certificate-based **Digital Signature** system with **NID Card, Biometric, or OTP-based e-signatures** enabling citizens to submit their details. Strengthen the National Identity Card and Registration Department physically and organizationally. The Ministry of Home Affairs shall coordinate a study on implementing a digital authentication system for all citizen services based on the NID number and submit a report to OPMCM within **one month**.

34. Implement a file-tracking system within **30 days** in the existing integrated office management system that monitors how long a file stays at each desk, with automatic **alerts** to superiors when time thresholds are exceeded.

35. Enable citizens to **download certificates** via official mobile app/Nagarik App or email within **15 days**.
36. Establish a "**National Integrated Digital Governance Platform**" and implement the Digital Governance Blueprint. Under this, adopt the "**submit information only once**" principle, integrate services, data, and systems of all levels of government, and establish a National Data Exchange Platform based on digital public infrastructure. Commence this work within **100 days**.
37. To enable citizens to access all services through a single digital platform, eliminate duplication in service delivery, enhance transparency, and significantly reduce time and cost, prepare digital governance and personal data protection policy and legislation within **60 days**.
38. Establish the necessary legal and institutional framework within **60 days** for an **Independent Regulatory Authority** for information technology and digital governance.
39. To address the fragmented structure, lack of interoperability, weak standards, institutional coordination gaps, shortage of skilled human resources and technical capacity, and service delivery inefficiencies in Nepal's information technology and e-governance system — and to establish a unified, secure, efficient, and results-oriented digital governance system — establish an **IT and e-Governance Office** under OPMCM within **three months**. Abolish the existing IT Department and bring all IT-related public bodies under this new office.
40. Prepare the **Information Technology and e-Governance Bill** within **60 days**.
41. Prepare the **National Enterprise Architecture Framework** within **60 days**.
42. The Ministry of Communication and IT shall **ban betting apps (Betting App) and related websites within 24 hours**.

(E) Good Governance, Transparency, and Anti-Corruption

43. To end corruption, property concealment, and impunity prevalent in the country, form an empowered **Property Investigation Committee** under OPMCM within **15 days**. The committee shall include experts in law, finance, revenue, and investigation, as well as representatives from relevant agencies. Develop the necessary legal and technical mechanisms and ensure the entire process is transparent and results-oriented. Grant the committee powers including collection, analysis, and recommendation of necessary documents, details, and records. In the first phase, collect, verify, and investigate property details of major political officeholders and senior officials who held public office from **BS 2062/63 to the present (2082/83)** (approx. 2006–2026 AD). In the second phase, extend the investigation to officeholders and officials of the same nature who held public office from **BS 2048 to 2061/62** (1991–2005 AD). Conduct the investigation process based on legal standards and evidence, impartially. Arrange for the report and recommendations submitted by the committee to be implemented through relevant agencies.
44. To promote good governance, control corruption, and enhance transparency and accountability in public service delivery, prepare a restructuring plan for the **National Vigilance Centre** within **30 days** and bring it to implementation.
45. To systematize corruption control, Nepal Rastra Bank shall establish an **Integrated Digital Asset Registry** within **100 days** — covering bank accounts, digital wallets, share investments, and other financial activities. Implement a **Risk-Based Red Flag** system for automatic identification of suspicious transactions, and advance investigation processes through relevant agencies.
46. Issue the **Second National Anti-Corruption Action Plan** within **15 days**, aligned with the UN Convention Against Corruption.

47. Issue a **National Integrity Policy** within **30 days** covering ethics promotion, **whistleblower protection**, and **conflict of interest** management, and advance related legislation drafting and amendment processes.

(F) Public Procurement and Project Management Reform

48. To control delays, cost escalation, substandard work, and corruption in public procurement, amend the **Public Procurement Act** within **30 days** to introduce concepts such as **Value for Money, Life Cycle Costing, eGov Marketplace**, and **Performance-Based Contracting**. Make procurement processes fully digital, transparent, and trackable, and promote competition.

49. For project management, carry out the following:

(a) To bring clarity to the country's priority development projects, prepare a National-level **Project Pipeline**, prioritize all projects on economic, social, and environmental bases, and determine appropriate investment modalities (government, PPP, foreign investment, etc.) for each project. The National Planning Commission shall complete this within **two months**.

(b) Review projects that have been stalled for a long time, are in ailing condition, or could not be completed on time — simplify processes related to budget arrangements, land acquisition, Environmental Impact Assessment (EIA) approval, contract termination, etc. To address the problems of ailing projects, terminated contracts, and unproductive investment, form study teams within **30 days** to assess feasibility and recommend whether projects should continue or be terminated. Where inter-agency coordination is needed for any project's construction and operation, OPMCM shall immediately coordinate and facilitate.

(c) To make the implementation of national pride and large strategic projects swift, time-bound, and of good quality, operate land acquisition, compensation determination, tree-felling permits, and EIA report approval processes under a "**Fast-Track Mechanism**". Implement integrated and automated approval systems with coordination among all relevant agencies, remove unnecessary delays and duplicate processes, set clear timelines for implementation, and provide direct monitoring and facilitation from OPMCM for obstacles encountered during project implementation.

(d) To end delays in national and priority infrastructure project implementation and repeated failures in the contract process, enact legislation within **30 days** to enable direct execution through a **government infrastructure construction company** for projects where contracts have failed twice or more. Manage the necessary resources, means, human resources, and equipment for such a company.

50. To address irregularities, variation order abuse, and delays arising from lack of tracking across various stages from project selection to payment, implement a **data-based end-to-end e-procurement monitoring system** within **90 days**.

51. To address the problem of projects getting stuck for years in processes involving various laws, approvals, and agencies, prepare a draft **umbrella law on Project Facilitation** within **60 days**.

52. To solve the problem of major road and transport infrastructure projects causing daily hardship to citizens not being completed on time, immediately create a project monitoring work schedule and proceed to implementation. Install **steel bridges** at strategic highway locations within **45 days** after study.

(G) Investment, Industry, Private Sector Promotion, and Tourism

53. To improve the investment climate, simplify and expedite industry registration, approval, and operating processes, making them transparent. Delegate additional authority to staff at the **single-window service center** in the Department of Industry to make it effective.
54. To make the country's infrastructure development rapid, systematic, and investment-friendly, mandatorily determine the **investment modality** for all national pride projects and all projects registered with the Investment Board Nepal. For this, the National Planning Commission, Investment Board Nepal, and Ministry of Finance shall jointly, within **90 days**, classify all projects under government fund, public-private partnership, private investment, or mixed investment modalities, and prepare a **National Structured Project Pipeline** with capital mobilization, risk-sharing, implementation framework, and timelines, and make it public. Accelerate making projects **bankable** according to this structure and rapidly advance the implementation process.
55. To provide integrated, time-bound services to domestic and foreign investors, establish a **One Door Approval System** under the Investment Board Nepal within **one month** and operationalize it within one month.
56. To promote entrepreneurship, improve the investment climate, and make business registration simple, fast (**within two days**), and hassle-free, implement a "**Startup Fast Track**" system.
57. Nepal Rastra Bank shall reduce the **risk weightage** on lending to SMEs, agriculture, and IT sectors to appropriate levels within **30 days**.
58. Integrate business registration, tax registration, bank account opening, and other required approvals into a **One Door Business Platform** within **45 days**. Make the entire process digital, transparent, and trackable, and immediately implement the necessary legal, technical, and procedural reforms for implementation.
59. To strengthen employment creation, skills development, and entrepreneurship promotion in an integrated manner, jointly through CTEVT (under the Ministry of Education, Science, and Technology), the Vocational and Skills Development Training Academy (under the Ministry of Labor, Employment, and Social Security), and the Industrial Business Development Institute (under the Ministry of Industry, Commerce, and Supply), transform employment service centers into "**Employment, Skills, and Entrepreneurship Centers**" within **60 days**. These centers shall handle registration of the unemployed and public employment programs, as well as local skills mapping, training coordination, entrepreneurship facilitation, and reintegration of returning migrant workers. Request local levels to include minimum budget allocation and annual skills development plans in the effective operation of these centers, ensuring accountability in performance. Immediately develop and implement the necessary digital systems, standards, and procedures for implementing this arrangement.
60. To restore economic stability, strengthen the investment climate, and rebuild private sector confidence, approve the "**Private Sector Protection and Promotion Strategy (PSPP)**" and immediately implement it. Through this strategy, immediately implement policies on: physical security and property protection; economic recovery and regulatory simplification; and investment promotion and youth entrepreneurship.
61. The Ministry of Home Affairs shall develop necessary structures and rapid response mechanisms for **industrial and commercial security** strengthening within **30 days**.
62. Security agencies shall immediately pursue strict legal action against individuals involved in private property damage, looting, and attacks.
63. The Ministry of Finance and Nepal Rastra Bank shall issue a **concessional and restoration package** for businesses affected during the Gen-Z People's Movement.
64. To make the country's investment, production, exports, productivity, and development finance system unified, effective, and results-oriented, immediately establish a "**PM Delivery Unit**" under

OPMCM. This unit shall operate a central dashboard with key performance indicators (KPIs), ministry-level performance tracking, and problem-solving and obstacle-removal mechanisms for national priority projects.

65. To end the duplication of roles and responsibilities among the Investment Board Nepal, Trade and Export Promotion Centre, Department of Industry, and related bodies, immediately form a task force within **30 days** for a detailed organizational and management survey of an integrated structure. The task force shall present a report with a clear roadmap, functional structure, and necessary legal provisions for transforming investment promotion, export expansion and promotion, industrial development, project structuring, and development finance into an **integrated single-point service system**. Based on the report, immediately advance the necessary institutional and legal reform process.

66. To simplify industry and business operations in Nepal, making them transparent and intermediary-free, end duplicate practices in small industry registration. Enable industries up to **NPR 250 million** (25 crore) to register solely through the Cottage and Small Industry Office, and **abolish registration fees** — within **45 days**.

67. Develop **interoperability** among the Company Registrar's Office, Department of Industry, and Department of Commerce/Consumer Protection within **two months** for automatic data exchange on industry and business details. Establish a free counseling desk for service seekers regarding company and industry registration and import/export matters, develop digital systems to eliminate intermediary involvement within **15 days**, and build a real-time data system for industries, businesses, and firms registered at all three levels of government within **three months**.

68. Centralize **Corporate Social Responsibility (CSR)** funds from industrial establishments into a designated government fund for deployment in priority areas. Complete necessary legislation development and amendment within **three months**.

69. To minimize the impact on the private sector's investment climate and employment from the Gen-Z movement and public demonstrations, and to ensure a secure, stable, and reliable business environment, carry out the following:

- (a)** Prepare and immediately implement a "**Private Sector Protection Strategy**" for the private sector, industries, businesses, banks and financial institutions, SMEs, and the service sector.
- (b)** Maintain high alert in security agencies and make special security arrangements for the security of industries, commercial centers, banking infrastructure, and supply chains.
- (c)** Provide priority administrative facilitation for businesses whose operations have been disrupted by demonstrations and for their resumption.
- (d)** Compile data on damage to businesses and prepare necessary relief, restoration, and concessional packages (such as tax exemptions, interest subsidies, and loan restructuring).
- (e)** Activate the **Industry-Commerce Dialogue Council** chaired by the Prime Minister for continuous dialogue and coordination with the private sector.

70. The Ministry of Home Affairs shall immediately ensure unobstructed movement of transport vehicles on import/export routes to prevent supply chain disruptions.

71. For promoting foreign and domestic investment: ensure a clean investment environment; implement an **automated investment approval system**; strictly enforce **beneficial ownership** disclosure; and implement international tax and financial transparency standards (**Base Erosion and Profit Shifting — BEPS**) to control capital flight and money laundering.

72. Conduct necessary studies and present an actionable plan within **one month** for systematic tourism development in areas including Udayapur (around Koshi River), Achham (Ramaroshan), Bajura

Badimalika, Api Himal Trekking Route, and Dodi Himal Trekking Route.

73. Issue a **Wellness Tourism Strategy** within **15 days** to make Nepal a hub for wellness tourism (Eastern philosophy, meditation, yoga, naturopathy, etc.). Thank all UN member states for voting in favor of Nepal's proposal to declare April 15 as **International Day of Wellness**. Create inter-agency coordination to celebrate "**Nepal Wellness Year 2027**" as a national economic transformation agenda.

(H) Energy and Water Resources

74. For energy sector development, carry out the following:

(a) Prepare an **energy export strategy** within **one month**.

(b) To develop the country's energy sector as a key foundation for economic transformation, immediately remove barriers in electricity generation, transmission, distribution, and export, and ensure rapid development. Make decisions on all pending **Power Purchase Agreements (PPAs)** and licenses within a maximum of **180 days**.

(c) Immediately implement a strategy focusing electricity exports on **high-value markets** (especially evening peak hours).

(d) Prepare a **structural reform roadmap** for the Nepal Electricity Authority (NEA) and immediately advance the implementation process.

(e) Develop multi-dimensional financing structures (government, private, foreign, and diaspora investment) for long-term energy sector financing. Additionally, relevant agencies shall implement these reforms by setting clear timelines and proceeding with implementation.

75. To end the lack of coordination among various agencies in the drinking water and sanitation sector, form a high-level "**Integrated Drinking Water Coordination Taskforce**" under OPMCM — including Kathmandu Upatyaka Khanepani Limited, Nepal Water Supply Corporation, and the Department of Water Supply and Sewerage. This taskforce shall present an integrated structure and reform proposal within **30 days**.

76. Remove encroachment from the **Phewa Protected Watershed Area** in Pokhara and carry out restoration; conduct landslide management, source protection, and climate change adaptation activities with stakeholder participation. Advance the process within **three months** and effectively protect the watershed area.

77. Submit the **Urban Development Bill** and **Solid Waste Management Bill** to the Council of Ministers within **two months** for approval and tabling in the federal parliament.

(I) Revenue Reform

78. To effectively utilize inactive state resources, collect details of bank and financial institution accounts dormant for **10 years or more**. Transfer unclaimed amounts where no claimants have come forward through legal process to the state treasury, and identify and manage other such resources. Complete this work within **90 days**.

79. To make the revenue system transparent, digital, and effective, large businesses shall mandatorily implement **e-billing** systems within **one month**.

80. The Ministry of Finance shall prepare and implement an action plan within **45 days** to automate tax administration, control revenue leakage, and provide simple services to taxpayers.

81. To address the problem of approximately **139+ funds** scattered, duplicated, or operating with low effectiveness — resulting in weak utilization of public resources — prepare a framework within **60 days** to consolidate similar-natured funds and invest consolidated amounts in high-return projects.

82. Cancel **inactive mining and mineral permits** and strictly regulate active firms. Amend the Mines and Minerals Act 2042 and related regulations to make them timely, investment-friendly, transparent, and implementable. Install modern laboratory equipment (**XRF, XRD, ICP-MS, Petrographic Microscope**, etc.) in departmental laboratories to enhance testing capacity. Commence this work within **three months**. Additionally, build an integrated database of strategic minerals.

83. Restructure the **customs system** to be trade-facilitation-oriented. Separate commerce and consumer protection functions for effective regulation. Mandate **Maximum Retail Price (MRP)** enforcement in the market with sustained monitoring.

84. To address the problem of large **dormant deposit amounts** held in courts and government offices that cannot be utilized for development, prepare the legal basis within **60 days** to mobilize such amounts.

(J) Health, Education, and Human Development

85. For health sector reform, carry out the following:

(a) To end the situation where destitute, helpless, and unattended patients cannot access hospital services and are deprived of treatment due to financial reasons, and to enhance social responsibility in both the private and government sectors — strictly and immediately enforce the provision that at least **10% of total beds** in both government and private hospitals shall be available **free of charge**. Develop a "**Free Health Portal**" for real-time monitoring of free service availability, beneficiary details, and service utilization in all health institutions nationwide, and deploy it within **30 days**.

(b) Develop a digital, integrated, and interconnected **Health Information System** within **three months** for a Patient Record System to manage treatment history, referrals, re-service, and clinical follow-ups. Implement a clear **Referral Protocol** to control the tendency of unnecessary private hospital referrals.

(c) Within **one week**, make **attendance monitoring, conduct review, and cleanliness audits** mandatory in all government hospitals to ensure basic standards of health worker presence, behavior, cleanliness, and service quality. Make all service delivery citizen-friendly and accountable.

(d) Operate digital systems to display **medicine stock and prices** in hospital pharmacies within **three months**. To make quality and affordable medicines available to citizens, launch "**Sulabh Pharmacy**" (Affordable Pharmacy) in government hospitals and major health institutions nationwide, providing essential medicines at minimum prices under generic names. Strengthen supply management in cooperation with the private sector, and roll out this program nationwide in phases within **100 days**.

(e) To address the problem of increased mortality, disability, and long-term rehabilitation issues due to the lack of well-equipped hospitals at the provincial level for burn treatment, begin establishing **Burn Wards** in most hospitals within **30 days**. Arrange concessional treatment rates for burn patients.

(f) Immediately implement **air ambulance standby** arrangements for emergency health services in far-western, central, and eastern hill regions of Nepal.

86. To address the problems of party interference in the education sector, genuine student voices not being heard, and declining educational quality, remove **party-affiliated student organization structures** from schools and universities within **60 days**, and develop a **Student Council / Voice of Student** mechanism within **90 days**.

87. Universities shall announce undergraduate and postgraduate examination results according to the calendar provided by the Ministry of Education, Science, and Technology.

88. Universities shall immediately establish the necessary procedural arrangements so that students can study up to the **bachelor's level without requiring citizenship documents**.

89. Abolish internal examinations for students up to **Class 5** from the coming academic year. Prepare alternative assessment systems that do not cause psychological impact or pressure on students.

(K) Agriculture, Land, Infrastructure, and Basic Services

90. For agriculture sector development, carry out the following:

(a) To address the problem of farmers suffering losses from uncontrolled market fluctuations due to the absence of minimum price protection for major agricultural produce, begin the process of determining **minimum support prices** for major food crops within **30 days**.

(b) To ensure fair prices for farmers' agricultural produce: implement mandatory payment within a maximum of **25 days** for agricultural produce purchases, and immediately issue a directive that if payment is not made within this period, payment must be made with interest. Operate a **National Agricultural Market Information System** and provide daily price information to farmers via SMS/digital channels. Facilitate weekly agricultural markets (haat bazaar) in every municipality through coordination with local levels. Launch the "**One Municipality, One Cold Storage Center**" program for improving agricultural produce storage and marketing. Conduct feasibility studies for cold storage establishment in every district through public-private partnership within **10 days**.

(c) Issue **Soil Health Cards** to farmers operating commercial farms within **three months**.

91. Complete integrated digital registration and verification of landless squatters and informal settlers nationwide within **60 days**. To resolve the landless squatter and informal settlement problem within **1,000 days**: conduct household surveys in coordination with local bodies; implement clear eligibility criteria for identifying genuine beneficiaries (cut-off date, income level, other property ownership); update records and prepare a GIS-based digital database of public, unregistered (ailani), and trust (guthi) land; provide land in phased manner to identified genuine squatters, or arrange resettlement in urban areas through alternative integrated housing (Land Pooling / Apartment Model). Operate a public dashboard for full transparency in the land distribution and resettlement process. Conduct the entire program under the direct monitoring of the relevant ministry for coordination, monitoring, and implementation.

92. To protect public land and control encroachment: prepare **digital records**, strengthen monitoring systems, and immediately begin removing illegal encroachments. Launch special campaigns to strictly halt new encroachments and remove illegal occupation. Begin investigation within **15 days** on encroachment and misuse of Nepal Children's Organization land per the high-level investigation commission (Haribabu Commission) report.

(L) Other Strategic and Social Security Decisions

93. To simplify and standardize the management of crime-related property, amend the **Crime-Proceeds Property (Freeze, Control, and Confiscation) Regulations** within **two months**.

94. Immediately provide at least **NPR 10 million** (1 crore) to the Nepal Police **Central Investigation Bureau (CIB)** for technology upgrades.

95. Form an inter-ministerial task force to study the impact of international and regional crises, with necessary policy and strategy preparation coordinated by the Ministry of Foreign Affairs within **30 days**. To timely assess and manage the multi-dimensional impacts on Nepal's economy, foreign employment, supply chains, energy, and social sectors from the developing situation in Middle Eastern countries, form a high-level inter-ministerial study task force with representation from relevant ministries (Foreign Affairs, Labor, Finance, Industry, Supply, Energy, etc.). The task force shall conduct a detailed study and submit a report within **7 days** with short-term, medium-term, and long-term policy and programmatic measures. Based on the report, immediately advance necessary decisions and implementation processes.

96. Immediately compile details of **vehicles stranded at customs** and arrange for their use, management, or auction.

97. Operate free "**Blue Bus**" services in all seven provinces to ensure safe mobility for women. In the first phase, bring at least **25 buses** into operation within **100 days**.

98. To prevent gender-based violence in public transport, install **CCTV/Dashcam** in all public transport vehicles. Make **SOS buttons** mandatory in ride-sharing apps to enable immediate emergency and danger alerts to police. Complete this within **30 days**.

99. Begin the process of returning deposits to **small savers in cooperatives** within **100 days**.

100. For effective implementation of the mandate of the 2082 general elections, the fundamental spirit of Nepal's Constitution, and the commitments made by political parties to the people — the Government of Nepal calls upon all stakeholders including provincial and local governments, constitutional bodies, civil administration, Nepal Army and all security agencies, public service providers, political parties, private sector, non-governmental sector, civil society, and development partners to unite for results-oriented cooperation. The government shall establish the necessary policy, structural, and programmatic arrangements to make this cooperation institutional and outcome-focused. The government earnestly calls upon all stakeholders to play an active, coordinated, and accountable role in fulfilling this shared national responsibility.

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